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# Tech Meets Language: Exploring India's Evolving Learning Ecosystem

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#### Abstract

India's linguistic diversity is one of the richest and most complex globally, with over 22 scheduled languages and hundreds of dialects shaping everyday communication. This multilingual tapestry presents significant challenges and opportunities within the realm of education, particularly language learning. The intersection of advancing technologies and language education in India is creating innovative frameworks that leverage digital tools to make learning more inclusive, accessible, and effective. This article explores India's evolving language learning ecosystem, emphasizing the role of technology—from AI-powered language tools to government-supported digital platforms—and the country's efforts to preserve linguistic diversity while improving educational outcomes. Key government initiatives such as Bhashini, SWAYAM, and Anuvadini facilitate digital vernacular education and language preservation. Despite significant progress, challenges remain, including the digital divide, content quality disparities, and the need for teacher training to handle multilingual classrooms effectively. This paper assesses India's linguistic landscape in education, evaluates technology-driven transformation fueled by AI and digital infrastructure, and considers future prospects for an equitable, multilingual language learning ecosystem. It highlights the critical synergy of culture and technology in shaping India's educational future, particularly through the lens of the National Education Policy 2020 that prioritizes mother tongue learning up to at least grade 5. The article concludes with reflections on bridging gaps

and scaling innovations for a truly inclusive learning environment across India's diverse linguistic communities <sup>135</sup>.

**Keywords:** language learning, digital tools, artificial intelligence (AI), digital vernacular education, language preservation

#### Introduction

India's linguistic diversity is among the richest and most complex in the world, shaping not only its cultural identity but also its educational landscape. With 22 officially scheduled languages and hundreds of regional tongues spoken across the country, India represents a vibrant multilingual society. This linguistic plurality presents both opportunities and challenges for education, where language plays a crucial role as both a medium of instruction and a cultural anchor. Historically, the dominance of English, a vestige of colonial legacy, has created disparities between regions and socio-economic groups, often marginalizing those whose mother tongue differs from the classroom language.

In response, the 2020 National Education Policy (NEP) marks a transformative moment for the country's education system by advocating for education in the mother tongue or regional language until at least the fifth grade. This emphasis on multilingual instruction recognizes that early education in one's native language significantly enhances cognitive development, conceptual understanding, and knowledge retention. By valuing linguistic diversity as an asset rather than a barrier, the NEP seeks to reshape how learning is experienced across India's diverse classrooms.

Parallel to policy evolution, technological advancements have emerged as catalysts for democratizing language learning. The widespread adoption of affordable smartphones and internet connectivity has brought digital learning within reach of millions. Artificial intelligence (AI), machine learning, and language processing technologies now support vernacular education through tools like speech recognition, translation platforms, and AI tutors that provide personalized learning experiences. Mobile apps and Massive Open Online Courses (MOOCs) in regional languages enable learners to access education beyond geographical and linguistic barriers.

Yet, these promising developments coexist with persistent challenges. The digital divide, uneven infrastructure, disparities in content quality, and the need for educator training to

handle multilingual classrooms remain significant hurdles. Furthermore, while early mother tongue instruction is emphasized, higher education and competitive exams largely continue in English, creating a linguistic transition challenge for many learners. Urban-rural divides and socio-economic inequalities exacerbate these issues, demanding comprehensive solutions that integrate technology, policy, and pedagogy sensitively.

This article explores the dynamic intersection of technology and language education in India, examining how digital tools, government initiatives, and artificial intelligence converge to create an evolving language learning ecosystem. It highlights ongoing efforts to preserve linguistic heritage while promoting educational equity and inclusion. By analyzing India's multilingual educational context, digital transformation advances, and the role of AI-powered language technologies, this article provides an in-depth understanding of the opportunities and constraints shaping the future of learning in India.

As India continues to integrate technology into its diverse educational fabric, the synthesis of tradition and innovation holds the promise of making quality language education accessible to every learner. This exploration aims to shed light on the various dimensions of this evolution—from regional language empowerment to AI-driven multilingual tools—demonstrating how technology is not only transforming education but also reinforcing India's cultural and linguistic richness in the 21st century. The journey toward a truly inclusive and equitable learning ecosystem requires sustained commitment from policymakers, educators, technologists, and communities alike, fostering a future where language diversity is celebrated and learning is universally accessible <sup>1 2 3 5 6</sup>.

#### **India's Linguistic Landscape and Learning Challenges**

India is often celebrated for its unparalleled linguistic diversity, which is both a source of cultural richness and a fundamental challenge in education. According to the 2011 Census, India is home to 22 officially recognized scheduled languages and many hundreds of other languages and dialects—estimated around 780 by the People's Linguistic Survey of India. The major language families in India include Indo-Aryan, spoken by about 78% of the population; Dravidian (approximately 20%); Austroasiatic; and Tibeto-Burman, among others. Hindi reigns as the most widely spoken first language at about 43.6% of the population, followed by Bengali (8%), Marathi (7%), Telugu (7%), Tamil (5.7%), and several others each spoken by millions. English, though spoken as a first language by less than 1%,

remains a critical secondary language and serves as an important medium of instruction and administration across large parts of the country <sup>2 3</sup>.

This linguistic multiplicity introduces considerable complexity into the Indian education system, where language is not only a medium of instruction but also a cultural identity marker. The three-language formula, intended to equip students with proficiency in their regional language, Hindi, and English, has been variably implemented—with urban centers often privileging English and Hindi, while rural and tribal areas primarily rely on regional tongues. This uneven implementation has resulted in disparities around language learning, negatively impacting school retention and learning outcomes, especially among marginalized groups.

One significant challenge is the language of instruction mismatch. Many children in rural or tribal areas enter schools where the medium of instruction is neither their mother tongue nor a language they comfortably understand. This disconnect has been linked to high dropout rates and poor foundational learning skills. Research and international experience support early education in the mother tongue or local language as beneficial for cognitive development and conceptual clarity. The National Education Policy (NEP) 2020's emphasis on mother tongue instruction up to Grade 5 recognizes these findings and calls for a shift from the dominant English-medium schooling trend to more culturally and linguistically sensitive pedagogy.

However, while embracing mother tongue instruction at the primary level is gaining policy traction, the transition to secondary and higher education often reverts to English, which remains the lingua franca of higher education, governance, and employment. This creates a linguistic divide; students must bridge different languages as they advance, often without adequate language support. Such language shifts can hinder student confidence, subject mastery, and participation, particularly for socioeconomically disadvantaged learners.

Teacher preparedness is another critical challenge. Many educators lack training in multilingual teaching methodologies, especially in integrating regional languages with national and global languages within the classroom context. Further, resource constraints limit the availability of high-quality teaching materials in many minority languages, impacting curriculum delivery and student engagement.

The issue of endangered languages further complicates the linguistic landscape. India's rich repository of tribal and minority languages faces the threat of extinction due to declining numbers of speakers and the dominance of major languages. This presents a cultural and educational dilemma: preserving linguistic heritage while ensuring children can effectively participate in mainstream education and economic opportunities.

Multilingual classrooms have become increasingly common, especially in urban and migrant-heavy areas, requiring pedagogical flexibility and resource diversification. Educators must address varied linguistic backgrounds within a single classroom, an often overlooked but crucial aspect of India's educational challenges.

In summary, India's linguistic diversity enriches its identity but demands innovative educational strategies and policy interventions. The NEP 2020's focus on multilingualism and mother tongue instruction marks progress, yet operationalizing this vision requires addressing the language-of-instruction mismatch, improving teacher training, resource development, and creating supportive transition frameworks. Bridging these gaps is essential for equitable educational access and fostering inclusive growth that respects and leverages India's linguistic plurality.

These complexities underscore the need for technology-enabled solutions, layered with policy support and community involvement, to transform language education in India while preserving its diverse linguistic heritage <sup>4</sup> <sup>11</sup> <sup>5</sup> <sup>12</sup> <sup>2</sup> <sup>3</sup>.

### **Digital Transformation in Language Education**

India's language education is undergoing a profound transformation driven by rapid advancements in digital technology. The convergence of affordable internet access, mobile device penetration, and breakthroughs in artificial intelligence (AI) and natural language processing (NLP) is reshaping how language learning happens across the country's diverse linguistic landscape. This digital revolution aligns closely with the National Education Policy (NEP) 2020's emphasis on multilingual and mother tongue instruction, making education more inclusive and accessible than ever before.

One of the central pillars of this transformation is the development and deployment of AI-powered multilingual platforms such as Bhashini and BharatGen. These government-backed initiatives use cutting-edge AI models for machine translation, text-to-speech, speech

recognition, and conversational agents in all 22 scheduled Indian languages and numerous dialects. By enabling seamless, real-time translation and voice-enabled interfaces, these platforms break down linguistic barriers to digital education and public services. For example, BharatGen leverages data repositories like SPPEL (Scheme for Protection and Preservation of Endangered Languages) and Sanchika to train AI models that power educational and governance applications, ensuring that digital content is accessible in a learner's mother tongue.

Alongside language-AI, large-scale digital education platforms like SWAYAM serve as a backbone for nationwide multilingual content delivery. As of mid-2025, over 5 crore learners have enrolled on SWAYAM, accessing curriculum-aligned courses and study materials in multiple Indian languages. The government has mandated that all school and higher education textbooks be available digitally in regional languages within three years, accelerating content localization and digital inclusion. Together, these initiatives support schools, ed-tech firms, and higher-education institutions to deliver localized, interactive learning materials and teacher aids. This fusion of language technology and digital pedagogy bridges comprehension gaps and empowers learners at scale.

The COVID-19 pandemic further accelerated adoption of digital tools, prompting innovations such as AI-driven personalized learning apps, gamified language learning, virtual classrooms, and hybrid models combining online and offline resources. Adaptive learning platforms tailor content difficulty and provide continuous feedback, enhancing engagement and retention. Augmented Reality (AR) and Virtual Reality (VR) applications are also beginning to offer immersive language learning experiences, especially for younger learners.

However, challenges remain. Despite progress, less than 60% of Indian schools currently have reliable internet access, and a significant digital divide persists between urban and rural areas. Content quality in many regional languages needs improvement, requiring continuous investment in localized curriculum development. Teacher training programs have expanded remarkably, with millions gaining digital literacy and pedagogical skills, yet more are needed to effectively integrate multilingual digital instruction.

Moreover, policy frameworks are evolving to regulate data privacy and promote equitable technology adoption, with efforts to incentivize rural school modernization and bridge connectivity gaps. Public-private partnerships are integral to scaling digital education,

bringing in expertise and innovation. In sum, India's digital transformation in language education is an ongoing, multifaceted evolution. Harnessing AI and computational linguistics innovations alongside robust digital infrastructure and policy support positions India as a global leader in multilingual education technology. This transformation not only enhances educational inclusion but also revitalizes India's linguistic diversity, ensuring its vibrant languages continue as functional vehicles of knowledge and culture in the digital age <sup>153467</sup>.

## **Government Initiatives and Language Technology Ecosystem**

The Government of India has been proactive in fostering a robust language technology ecosystem aligned with the National Education Policy (NEP) 2020's vision of multilingual education and mother tongue instruction as foundational pillars. Recognizing the country's vast linguistic diversity, policy and technology interventions have sought to promote the use, preservation, and development of Indian languages across education and digital platforms.

A landmark step in this direction is the government-backed Bhashini AI platform, which provides AI-powered services such as real-time translation, speech recognition, and text-to-speech capabilities in 22 scheduled languages. These innovations aim to bridge linguistic divides by enabling digital content and government services to be accessible in regional languages, thus ensuring inclusivity for millions of students and citizens.

In parallel, the Ministry of Education has pushed for digital education through programs like SWAYAM that offer multilingual curriculum-aligned courses, providing access to quality content in regional languages. Digital publication of school and higher education textbooks in all scheduled languages is underway, with initiatives like the Bharatiya Bhasha Pustak Scheme aiming to make study materials available digitally in 22 Indian languages within a few years.

Several new initiatives have further strengthened the language technology landscape. Partnerships between the University Grants Commission (UGC) and Bharatiya Bhasha Samiti have led to ASMITA, an ambitious project to produce 22,000 textbooks in 22 languages, making higher education resources more inclusive. The Bahubhasha Shabdkosh project is creating a comprehensive multilingual dictionary repository, a vital tool for linguistic research and learning.

Real-time Translation Architecture developed by the National Educational Technology Forum (NETF) facilitates seamless translation across Indian languages, contributing significantly to breaking language barriers in education and governance. Such technology supports the NEP's goal of using mother tongue/local languages as the medium of instruction at least up to Grade 5 and preferably up to Grade 8. State-level initiatives reflect localized responses to these national policies. For example, some states have actively enforced the three-language formula aligned with NEP, incorporating regional languages alongside Hindi and English from earlier grades. Multilingual teacher education programs, including the Integrated Teacher Education Programme (ITEP), have been launched to equip educators with skills to teach in linguistically diverse classrooms using digital tools.

Public awareness campaigns like Bharat Bhasha Utsav aim to instill pride and appreciation for native languages among students, linking cultural heritage with educational outcomes. Expanding digital infrastructure in rural and underserved areas remains a priority to ensure the reach of these programs. Together, these government initiatives represent a cohesive strategy to build a sustainable, scalable, and inclusive language learning ecosystem. By leveraging cutting-edge technology, policy reform, and grassroots engagement, India is working toward preserving its linguistic heritage while democratizing education for future generations <sup>245618</sup>.

# **AI-Powered Language Tools and Multilingual Access**

Artificial Intelligence (AI) has become a transformative force in India's language education landscape, addressing the country's linguistic diversity and localized learning needs with unprecedented precision and scale. With the government and ed-tech sector embracing AI-driven innovation, a new generation of language tools is emerging that empowers both learners and educators by offering multilingual, personalized, and accessible educational experiences.

Key AI platforms such as Bhashini and BharatGen stand out for their pioneering work in multilingual support. Bhashini provides comprehensive AI-driven services including speech recognition, neural machine translation, and text-to-speech capabilities in all 22 scheduled Indian languages, facilitating content creation and access in learners' mother tongues. BharatGen complements these capabilities by building advanced AI models designed to convert text and speech across languages in real time. These platforms leverage vast

linguistic databases like SPPEL and Sanchika, which include tribal languages, folklore, and oral traditions, ensuring inclusivity even for historically under-resourced languages. AI also powers classroom and individual learning tools extensively. Indian schools and students are increasingly using AI-enabled personalized tutoring systems that adapt to learners' pace and style, offering practice, assessments, and explanations in multiple languages. Apps like Khan Academy's AI tutor and Duolingo's language learning tools include vernacular support, allowing students to interact in Hindi, Tamil, Telugu, and other regional languages, fostering

Additionally, AI accelerates educational efficiency by automating grading, attendance, and lesson plan creation, giving teachers more time for personal interaction. Voice-activated interfaces and gesture recognition make AI tools accessible to learners with varying abilities, promoting inclusiveness. Multilingual chatbots provide round-the-clock language practice and query resolution, bridging gaps for students lacking private tutoring.

better comprehension and engagement.

Furthermore, the integration of AI with low-bandwidth and offline capabilities helps overcome infrastructure challenges prevalent in rural areas. Machine learning algorithms optimize content delivery based on regional dialects and cultural contexts, making learning more relatable and effective.

However, implementing AI-based language tools involves challenges like algorithmic bias, data privacy, and the need for localized datasets to improve AI accuracy for rare languages. Ethical AI deployment and collaboration among linguistic experts, technologists, and communities are vital to creating trustworthy and culturally sensitive tools.

In summary, AI-powered language education tools are crucial pillars of India's evolving multilingual learning ecosystem. By making digital education accessible in native languages and adapting to individual learner needs, AI not only boosts academic outcomes but also supports linguistic preservation and cultural identity. As AI technologies continue to mature, their role in bridging educational divides and fostering inclusive multilingualism will be indispensable to India's educational future <sup>2145678</sup>.

### **Challenges and Opportunities in the Evolving Ecosystem**

India's evolving language learning ecosystem, powered by technology, embodies great promise but faces significant challenges that must be addressed to realize its full potential.

The persistent digital divide remains the most formidable barrier. Although internet penetration and smartphone usage have grown rapidly, a substantial portion of rural and marginalized communities still struggles with unreliable connectivity, lack of devices, and inconsistent electricity supply. According to recent studies, nearly 40-60% of school children in rural areas lack effective access to digital learning resources, limiting the reach of online education initiatives. Without equitable hardware access, digital education risks deepening existing educational disparities instead of bridging them.

Teacher preparedness and digital literacy constitute another crucial challenge. Many educators are unfamiliar with integrating technology into their pedagogy or lack training in digital language tools. This gap compromises the efficacy of digital interventions, especially in multilingual classrooms where teachers must navigate complex language dynamics and adapt technology to diverse learners' needs. Continuous professional development programs and supportive learning communities for educators are essential to enhance digital competence and pedagogical innovation. Additionally, students may resist technology-enabled learning due to anxiety, unfamiliarity, or preference for traditional classroom interaction, necessitating careful change management.

Content quality and linguistic inclusivity present critical concerns. While initiatives to develop digital textbooks and materials in multiple Indian languages are advancing, the availability of engaging, curriculum-aligned, culturally relevant content remains inadequate for many regional languages. Fragmented content development efforts sometimes result in inconsistent learning experiences. Moreover, some minority and tribal languages remain underrepresented due to limited digital resources and data.

Infrastructure issues extend beyond connectivity. Many schools lack adequate electrical outlets, hardware maintenance facilities, and cybersecurity protocols, which are vital for sustainable digital learning environments. These infrastructural deficits hinder scaling and reliability of technology-based education.

Despite these challenges, opportunities abound. The government's ambitious investments in digital infrastructure, AI research, and language technology platforms like Bhashini demonstrate commitment to overcoming barriers. Expanding public-private partnerships could harness private sector innovation and resource efficiency. Offline and low-bandwidth digital learning solutions offer ways to reach connectivity-poor regions. AI-powered

personalized learning and real-time analytics provide possibilities for adaptive education

tailored to diverse learner profiles. Strengthening localized content creation, teacher training,

and digital inclusion programs will build a robust ecosystem capable of equitable multilingual

education.

Strategic, impact-driven implementation, emphasizing accessibility, quality, and cultural

sensitivity, is crucial. By addressing these challenges through coordinated policy, technology,

and community engagement, India can transform its language learning landscape—

preserving its rich linguistic heritage while enabling pluralistic and inclusive education for all

learners 1235768.

Conclusion

India's evolving language learning ecosystem stands at the confluence of its rich linguistic

diversity and the transformative power of digital technology. The country is uniquely

positioned to leverage cutting-edge innovations such as artificial intelligence, natural

language processing, and expansive digital repositories to democratize education and

empower learners in their mother tongues and regional languages. Government initiatives like

Bhashini, BharatGen, and SWAYAM, combined with new platforms supporting tribal and

lesser-known languages, reflect a coordinated effort to preserve India's linguistic heritage

while making education inclusive and accessible to all.

The National Education Policy 2020's emphasis on mother tongue instruction up to at least

Grade 5—preferably until Grade 8—signals a paradigm shift in pedagogical approaches,

recognizing language as a vessel of culture and cognition. Digital transformation, marked by

AI-powered multilingual tools, personalized learning applications, and digitally published

vernacular content, addresses historical challenges related to language barriers and

educational equity. Together, they create an ecosystem where language is no longer a barrier

but a bridge to knowledge and opportunity.

Nevertheless, realizing this vision requires overcoming persistent challenges—digital divides

in infrastructure and access, gaps in teacher training and digital literacy, content quality

disparities in regional languages, and ethical considerations around AI deployment. Sustained

investment, public-private collaboration, and inclusive policy-making must focus on

infrastructure expansion, capacity-building, content localization, and community engagement.

Looking ahead, the synergy of technology, policy, and cultural sensitivity can enable India to become a global leader in multilingual education technology. By making its vast linguistic heritage vibrant and functional in the digital age, India will not only promote educational inclusion but also foster socio-economic development and cultural sustainability. This journey toward a digitally empowered, linguistically diverse educational future will define India's identity and innovation for decades to come, ensuring that its many languages remain living mediums of knowledge, creativity, and opportunity for all citizens.

In conclusion, "Tech Meets Language" in India is more than just infusing technology into education—it is about nurturing the essence of India's plurality through a digitally inclusive learning ecosystem that bridges gaps, enriches experiences, and empowers every learner to thrive. This evolving ecosystem promises a future where tradition and innovation coalesce for an equitable, multilingual society poised for global engagement and sustained growth 153467.

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